WARRANTY



VOICE & PHONE RECORDERS



Each Cenix Recorder is manufactured under Strict Quality Control and inspected at every stage of manufacture. The final product is also tested before despatch. The normal Product defect/failure rate is less than 1 in 10,000.

Each Cenix Recorder carries a 1 Year Warranty. This Warranty is against manufacturing defects only and covers Normal usage only. Please read the 'Caution' Page in the User Manual

The Warranty does not cover any physical breakage or damage to the Product due to Customer negligence,eg Crack or Breakage of LCD Screen, Recorder Buttons etc. The Warranty also does not cover any attempted dis-assembly, repair and /or modification of the product by the Customer.

Damage / Short Circuiting of the Product due to leakage of batteries, ingestion of liquid into the product is not covered under warranty. Physical damage to the Product due to flood, water, fire, earthquakes etc is also not covered under warranty. The Product Serial No. should not be tampered with. This will render the Warranty null and void.

This Hardware Warranty is applicable to the Voice Recording Unit Only. The Warranty does not Cover any Accessories provided with the Product.

This is a Back to Bench and repair/ replacement Warranty only. Repaired Product will be returned to the Customer. The Customer does not have a right to ask for a new product in lieu thereof.

Normal Lead time for repair is 4-5 Working days

CENIX When : Spoken Words are Important !